

FAQ

How do I know when my quote is finalized?

All students must have a finalized quote to participate in the EZ Drop Buyback. Your finalized quote will include a **quote number**. Your quote is available by clicking the “View Packing List” button on the confirmation page.

How many copies of the quote do I need?

Please bring two copies of your finalized quote or, 1 copy for every 6 books you plan to sell back. We also suggest printing a copy for your personal records.

Will you accept books in any condition?

No. MBS Direct does not accept books with:

- Severely damaged binding or broken spine
- Any type of fluid damage
- Excessive writing or marking
- Missing or torn pages or cover

You will not receive payment for books that do not meet our minimum standards of quality.

When will I be compensated for the books I sell?

Once your books have been processed by MBS Direct, you will receive an email confirming their value. A check will then be sent to you. Please allow approximately 2 to 4 weeks for the entire process to occur.

How can I sell my books if I cannot make it to the EZ Drop Buyback?

You can participate in MBS Direct’s Online Buyback, and mail your books directly to MBS using a pre-paid shipping label.

For further information, visit the FAQ Section of your Virtual Bookstore.



ezdrop@mbsDirect.net

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A Guide For Parents and Students



MBS Direct has one of the nation's largest buyback programs. Designed to reduce the overall cost of textbooks, the EZ Drop Buyback is an opportunity to put money back in your pocket and to put more used books in circulation for next year.

Selling Your Books Back is Simple

- Create a buyback quote online at your Virtual Bookstore.
- On the day of the drop-off, students or parents bring in their books with at least two copies of their finalized buyback quote.
- Within 2-4 weeks, MBS Direct will mail parents a check for the buyback amount.

Why sell to MBS Direct?

- **Earn Cash Back** – Reduce your overall textbook costs and put more money back in your pocket.
- **Convenience Is the Key** – Simply print a quote online, drop textbooks off at the school, and you're done!
- **Put More Used Books Into Circulation** – Increase the number of money-saving used books available for sale next school year.

Customer Loyalty Bonus



For each book that is in-demand, you'll receive top-dollar, plus an additional buyback bonus for being a loyal customer. The Customer Loyalty Program is just one more example of our continual effort to ensure your satisfaction.



How to Create a Buyback Quote:

Visit your Virtual Bookstore, or go to www.mbsDirect.net and enter your school's name. Click "Sell My Books."

Returning Customers:

1. Login

- Enter your email address and password, click "Continue"
- Your books will be listed according to market value, along with a Loyalty Bonus on qualifying books
- Uncheck the "Add Item" box for those books you do not wish to sell
- Click "Continue" to proceed

2. To sell back books not purchased from your Virtual Bookstore, enter the ISBN of each extra book into the "Add Books" box

- Click "Price My Books"
- Those books will be listed along with their buyback value (when applicable)
- Uncheck the "Add Item" box for those books you do not wish to sell
- Click "Continue" to proceed

3. Review your buyback cart and click "Continue"

4. Review your mailing address

- Click "Continue"
- Review and accept the Terms and Conditions
- Click "Finalize My Buyback Quote"

5. Print your buyback quote:

- Click "View Packing List" on the confirmation page
- Print 2 copies of the finalized buyback quote, also referred to as a Packing List*

**Print 1 copy for every 6 books you plan to sell, plus one copy for your records.*

New Customers:

1. Enter the ISBNs of the books you would like to sell

- Click "Price My Books"
- Uncheck the "Add Item" box for those books you do not wish to sell, click "Continue"

2. Review your Buyback Cart, click "Continue"

3. Create an account

- Enter your email address, click "Continue"
- Enter your mailing address, click "Continue"
- Review and accept the Terms and Conditions, click "Submit"

4. Print your buyback quote*

- Click "View Packing List" on the confirmation page
- Print 2 copies of the finalized buyback quote, also referred to as a Packing List**

*Print 1 copy for every 6 books you plan to sell, plus one copy for your records.

Please note, your quote is not finalized unless it includes a **quote number.

Buyback Day

On the day of the EZ Drop Buyback, bring your books, along with the copies of your finalized quote to your school. Your school's buyback facilitator will collect your books and ship them to MBS Direct for processing.

Once MBS Direct receives your books, you will receive an email notification. You will receive another email confirming the buyback value of your books. A check will then be sent directly to you.

Please allow approximately 2 to 4 weeks for the entire process to occur.

Visit your Virtual Bookstore two weeks prior to buyback to view an online demo of creating a buyback quote.